

## Hosted Virtual Desktops

Available . Reliable . Secure

Our hosted virtual desktop (VDI) solution enables you to access your data and applications from each of your devices in a secure and reliable way.

### Benefits

Our hosted desktop solution is designed to deliver optimal ROI for your mobile computing and remote access needs. Our offering includes easy relocation and the highest level of security available – all without any initial capital investment. We also deliver unlimited 24x7x365 user support.

The lower cost desktop TCO of hosted desktops allows businesses to extend the life of assets or migrate to thin/zero clients — or let employees bring their own device. The plug and play solution easily integrates with existing infrastructures and third-party vendor solutions.

Cloud-based VDI services can provide even more savings by reducing or eliminating capital costs.

- ✓ **Cost effective**, centralized technology management. Deploy a desktop to users with just a few clicks. No need to purchase new technology or build a complicated technical infrastructure.
- ✓ **Anytime, anywhere access** to an organization's full suite of business applications and files from any online device.
- ✓ **Business continuity and disaster recovery** are built into the system. Failover protocols are automatic and kick in without delay. 100% uptime guaranteed.
- ✓ **Security and compliance** needs met in a simplified environment. Control which users have access to sensitive data and enjoy centralized control over application and user permissions.
- ✓ **Pay as you go** model means you pay only for the desktops you need each month.
- ✓ **Provisioning based on current actual need**, and not on anticipated needs. The ability to reconfigure the desktop capabilities with the click of a mouse makes VDI more powerful than a physical desktop.
- ✓ **Virtually no learning curve** — the VDI desktop can be created to closely resemble a traditional desktop.

### Features

- Enterprise-grade cloud foundation
- Managed firewalls
- Web / application firewalls
- Threat management
- Log management
- Anti-virus
- SSL certificates
- Patching
- File integrity monitoring
- Built in disaster recovery
- Regulatory compliance
- Flat-fee monthly subscription model

## How it works

Hosted virtual desktops are an Internet-based cloud desktop service in which all software traditionally located on desktop computers is housed and managed on servers in the cloud.

End-user desktops are safely and securely operated from an off-site data center and accessed via a low-cost client device or traditional PC or laptop.

Using technology from VMware Horizon DaaS, and hosted in our private cloud at a HOSTING data center, AceIT Solutions' virtual desktops are a secure, reliable and affordable alternative to managing and maintaining your desktop software. Every user can have their own virtual desktop, customizable to their application and usability needs – just like their physical desktop or laptop.

VMware Horizon DaaS delivers a superior end-user experience, with an interface that adapts to the device and is optimized to ensure the best possible user experience across the WAN and LAN. Users can access Windows desktops and applications from the cloud on any device, including tablets, smartphones, laptops, PCs, thin clients and zero clients.

Our cloud-hosted desktops don't need to be turned off, so users can leave the office with their document in mid-sentence, and log back into their desktop or app on any device and seamlessly continue work.

## Data Center

Desktops are hosted in one of our N+1 data centers located across the United States. We've got you covered with state-of-the-art, fully-redundant, SOC 2 audited and PCI Level 1 compliant facilities to house your compute assets. Our network connectivity features multiple Tier 1 Gigabit Ethernet connections with redundant routing architecture for hardware failover, as well as uninterruptible power supplies, battery backups and diesel generators.

### Locations

Six geographically dispersed data centers

- Newark, NJ
- Louisville, KY
- Denver, CO
- Dallas, TX
- Irvine, CA
- San Francisco, CA

### Compliance

- SOC 2 & 3 certified
- PCI
- HIPPA
- ITIL compliance

## Specs

Each cloud desktop comes fully loaded with an operating system, patching, anti-malware and more. In addition, customers can add services à la carte to meet their unique workforce requirements.

Features	
Operating system	Microsoft Windows 7, 8
Memory per user (GB)	4 (Pro), 6 (Power)
Daily data backup	Yes
Virtual Processor (Cores)	1 (prime), 2 (Pro), 4+ (Power)
Application system licensing included	Microsoft Office 2013 Standard
Operating system licensing included	SSL access
Upgradeable CPU/RAM	The CPU and RAM associated with a given desktop or "class" of desktops is completely customizable based on your needs
Shared session desktops	Yes
Customized desktop look and feel	Yes
Remote help desk capable	Yes
Session roaming / Persistent Desktop	Yes
User controlled desktop settings	Depends on the "permissions" your IT department grants to end-users

Support	
24x7x365	Yes
Virus/patch management	Yes