

Hosted Virtual Desktops (VDI)

Secure and cost-effective delivery of Windows desktops and applications as a cloud service, to any device, anywhere, with predictable costs

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Features Hosted Virtual Desktops

Hosted desktops bring the power of cloud computing to the workplace by enabling employees to securely access their MS Windows environments and critical data from any device – anytime, anywhere – securely and efficiently, while dramatically reducing support costs.

- **Work from anywhere at any time:** Users can increase productivity with anytime, anywhere access to the full suite of business applications and their files from any Internet-connected device.
- **No special hardware or software required:** Desktops are accessible from standard computers, as well as your smartphone or tablet devices.
- **Simplify deployment:** No need to purchase new technology or build a complicated technical infrastructure.
- **Pay as you go:** Pay only for the desktops you need each month.
- **Scale for growth easily:** Applications and new users can be added or de-activated quickly and easily. Adding a new desktop for a user at a remote location is as easy as adding someone in-house.
- **Increase data security:** Centralized, cloud-based data storage enables enterprise-class backup and accessibility, reducing the risk of losing sensitive data or business communications.

Use Cases

- Enhanced security for HIPAA and PCI compliance
- Bring Your Own Device (BYOD) support
- Legacy software/application delivery
- Desktop access for contractors and vendors
- Call centers, asset sharing and work-at-home operations
- Leveraging legacy and thin/zero client endpoint access
- Test and development platforms
- Migrating IT expenses from CapEx to OpEx
- Regulatory/compliance audits and tracking
- Demonstration platforms
- Mobile user support
- Disaster recovery and business continuity
- IT user management and support optimization
- Branch, remote and temporary office staff operations
- Seasonal workforce requirements

Benefits Hosted Virtual Desktops

- ✓ **Compliance Support:** Ability to certify exactly what information has come into (and out of) the PC environment
- ✓ **100% Guaranteed Uptime**
- ✓ **Increased Agility:** Ability to quickly update desktop images, including operating systems and applications
- ✓ **Lasting Investment:** No need to refresh hardware every few years
- ✓ **Unmatched Scalability:** Ability to add or remove virtual desktops with the click of a mouse
- ✓ **No Hidden Fees:** Low monthly cost includes all of the servers, networking, patching, antivirus and licensing (OS and Office)
- ✓ **User Experience:** Adaptability to any device and changing network conditions as well as full USB support, multimedia, and unified communications capabilities
- ✓ **Predictable Costs:** Reduction in upfront costs and lowered desktop TCO
- ✓ **Enhanced Security:** Cost-effective data storage and basic disaster recovery
- ✓ **BYOD Protection:** Increased control and consistency of BYOD environment



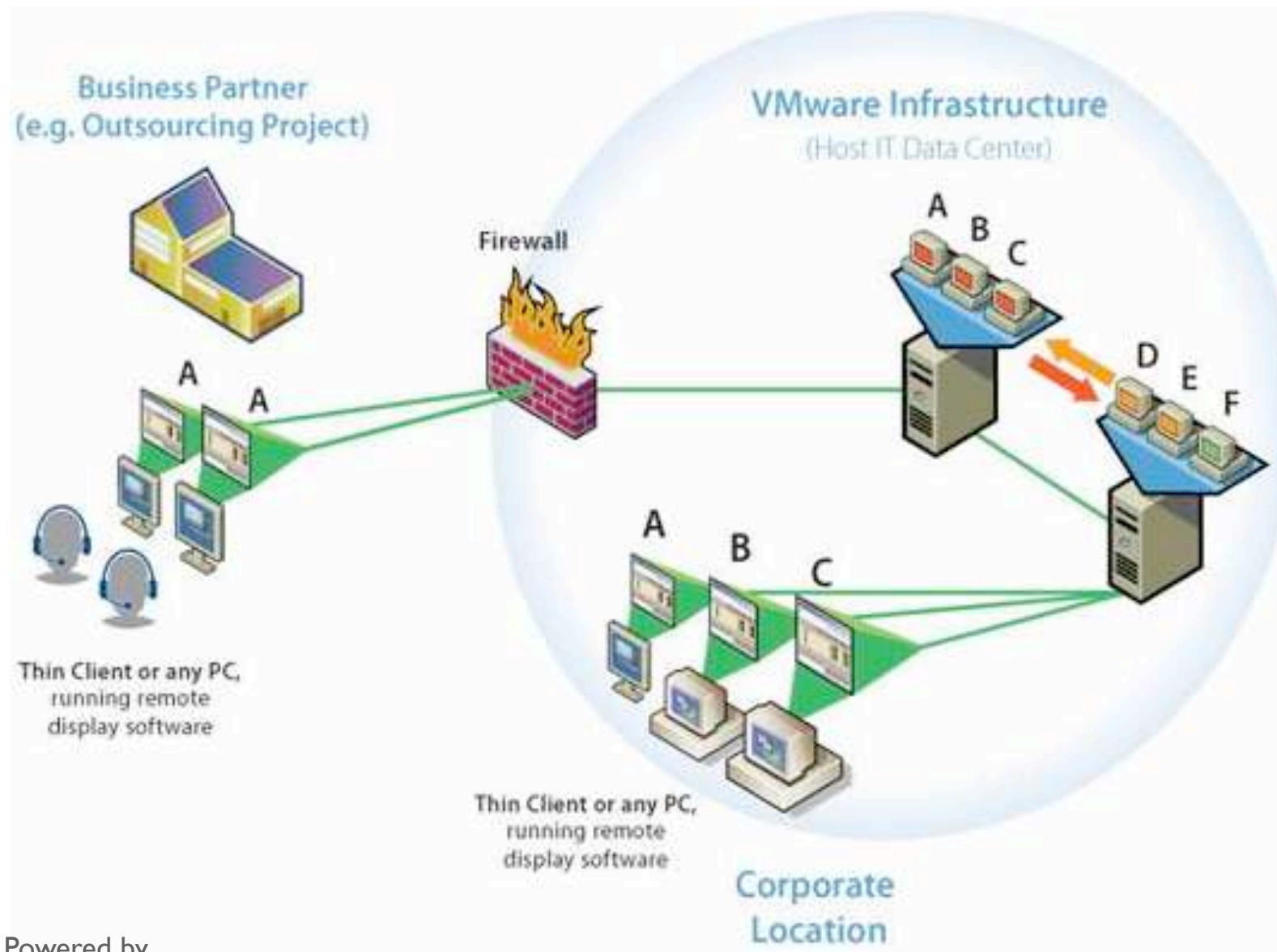
'your office anywhere, anytime'

Our Data Centers

Desktops are hosted in one of our N+1 data centers located across the United States. We've got you covered with state-of-the-art, fully-redundant, SOC 2 audited and PCI Level 1 compliant facilities to house your compute assets. Our network connectivity features multiple Tier 1 Gigabit Ethernet connections with redundant routing architecture for hardware failover, as well as uninterruptible power supplies, battery backups and diesel generators.

Six geographically dispersed data centers located in:

- Newark, NJ
- Louisville, KY
- Denver, CO
- Dallas, TX
- Irvine, CA
- San Francisco, CA



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Contact **ACE IT Solutions** for more details on our hosted desktop solutions

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